



You can tell us if you are happy with us



This is called giving us a compliment



You can tell us if there is a problem and you are unhappy



This is called making a complaint



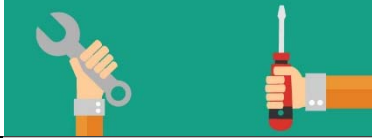
We will help you make a complaint



We will listen



We will keep what you say private



We fix the problem quickly



We will say sorry



There are lots of ways to give a compliment or make a complaint



You can phone



You can write



You can talk in person



You can tell your support worker or their boss



You can visit our website at www.livetasmania.org



You don't have to put your name on your complaint



You can ask someone to help you – like a support worker or someone from your family