



Li-Ve
TASMANIA

COVID-19 factsheet for participants and families

Residential support

What do the recent government announcements mean for participants and families?

Visiting

If you want to visit a group home or The Lodge, you must consider whether the visit is essential under the government rules. If your situation is exceptional, for example, palliative care, talk about your options with the General Manager – Operations on 03 6227 5400.

If the visit is essential, only one person at a time can visit.

Support from our staff

Staff will keep supporting participants but we will continue to limit the number of different staff who work at each site.

Staff will make sure that Oakdale Lodge and group home residents have contact with friends and loved ones via phone calls and video apps, like Skype, Zoom and Face Time.

Staff will be available to make sure all participants can have regular outdoor exercise.

Testing for disability support workers

Disability support workers with symptoms can now be tested for COVID-19. This is an important change that will help us keep our staff and the people we support safe.

Keeping our participants safe

- we'll take everyone's temperature as they arrive at each site. If anyone has a temperature over 37.5 degrees, they won't be allowed in.
- if someone has cold or flu symptoms, or has been near a confirmed case of COVID-19, they won't be allowed in
- all staff and visiting health workers must have an up-to-date flu vaccination or arrange to have one by 1 June
- only two visiting health workers can see a participant at one time. They must provide the care in the participant's room, outdoors or in another area that is not shared. They can only stay for two hours.
- we'll monitor participants and staff for fever or respiratory symptoms.
- if a participant has a fever or flu-like symptoms, the participant will need to stay in their

room until medical advice is provided. If they must leave the room for medical reasons, they will wear a facemask (if they can tolerate this).

- all staff and visiting care workers will:
 - follow hand hygiene, and cough and sneeze rules
 - use appropriate personal protective equipment
 - follow new cleaning proceduresfollow social distancing and isolation rules.

More information

If you have questions, concerns or feedback, talk to your coordinator.